

**DATE:** April 6, 2012

**TO:** Clean Water Services Advisory Commission (CWAC) Members and Interested Parties

**FROM:** Mark Jockers, Government & Public Affairs Manager

**SUBJECT: REMINDER OF AND INFORMATION FOR APRIL 18 MEETING**

This is a reminder of the CWAC meeting scheduled for **Wednesday, April 18, 2012**. The CWAC meeting packet will be mailed to Commission members on April 10. The Agenda will also be posted to Clean Water Services' website by April 10 at [CWAC section of our website.](#)

Food will be served for CWAC members at **5:30 p.m.** prior to the meeting.

**Please call or send an email to Mark Jockers ([JockersM@cleanwaterservices.org](mailto:JockersM@cleanwaterservices.org); 503 681-4450) if you are unable to attend** so food is not ordered for you.

Enclosures in this packet include:

- Agenda for April 18, 2012 Meeting
- FOG Program Update memo
  - Summary of FOG Survey responses
  - FOG Program White Paper #1: Values, Criteria and Evaluation
- March 21, 2012 Draft Meeting Notes

# **Clean Water Services Advisory Commission**

## **April 18, 2012**

### **AGENDA**

**6:30 p.m.** **Welcome**

**6:35 p.m.** **Review/Approval of Meeting Notes of March 21, 2012**

**6:40 p.m.** **CWAC By-law Update**

Jerry Linder, General Counsel

Staff will report on the CWAC By-law update project.

*Action requested:* Informational item

**6:50 p.m.** **2012 Storm and Surface Water Management Survey Results**

Mark Jockers, Government & Public Affairs Manager

Clean Water Services hired CFM Strategic Communications to conduct a customer survey on public values and expectations of the Surface Water Management Program in March. Staff will present results of the survey.

*Action requested:* Informational item

**7:20 p.m.** **2012 Rate Education & Outreach**

Karen DeBaker, Communications Supervisor

Staff will preview the 2012 rate education campaign and the District's annual public education campaign.

*Action requested:* Informational item

**7:40 p.m.** **FOG Program**

Bob Baumgartner, Regulatory Affairs Division Manager

Staff will present the responses from an informal survey of key stakeholders that provides more data and context for potential FOG program elements and ask CWAC to begin identifying criteria for use in evaluating FOG policy and program options.

*Action requested:* Review stakeholder input and begin discussion of evaluation criteria

**8:30** **Adjourn**

**Next Meeting: May 16, 2012**