

**DATE:** August 31, 2020

**TO:** Clean Water Services Advisory Commission Members and Interested Parties

**FROM:** Mark Jockers, Government & Public Affairs Director

**SUBJECT: REMINDER AND INFORMATION FOR SEPTEMBER 9, 2020,  
CWAC MEETING**

This is a reminder that a Clean Water Services Advisory Commission meeting is scheduled for **Wednesday, September 9, 2020**.

In support of best practices for preventing the spread of the coronavirus, CWS has adopted the following format for the September meeting:

- The meeting will be held virtually using the Webex platform.
  - Webex offers the option to connect to video, slides and audio via a device with internet access, or an audio-only connection through any telephone line.
  - CWAC members should watch for an email containing Webex connection details.
  - Interested parties should register for this meeting by September 8 by following the instructions on the [website](#).
- The meeting will begin at 5:30 p.m. Please plan to establish your connection to the meeting 10-15 minutes before the start time to allow the meeting to begin promptly.
- Dinner will not be provided.

The CWAC meeting packet will be mailed to Commission members on Tuesday, September 1, and posted to the [CWAC section](#) of the Clean Water Services' website.

Please call or send an email to Stephanie Morrison (morrison@cleanwaterservices.org; 503.681.5143) by September 7 to advise about your attendance at this meeting.

Enclosures in this packet include:

- September 9 Meeting Agenda and Materials
- August 12 Meeting Notes

**Clean Water Services Advisory Commission**  
**September 9, 2020**

**AGENDA**

**5:30 p.m.      Welcome & Introductions**

**5:35 p.m.      Review/Approval of Meeting Notes of August 12, 2020**

**5:40 p.m.      Nondomestic Waste Ordinance: Input Summary and Discussion**

Staff will provide a final update on comments received from the public process and seek additional input and discussion.

- Bob Baumgartner, Regulatory Affairs Director
- Joy Ramirez, Environmental Services Supervisor

Requested action: *Informational*

**6:20 p.m.      Stormwater Management Plan Public Input**

The Districts' NPDES permit requires a 30-day public comment for the Stormwater Management Plan and Pollutant Loads Analysis prior to submitting an application for a permit renewal. The District will submit an application for renewal of the permit in early December and will provide an opportunity for public comment from mid-September through mid-October for both the Stormwater Management Plan and the Pollutant Load Analysis. This time frame will allow District staff to review comments prior to submitting the permit in December.

- Bob Baumgartner, Regulatory Affairs Director
- Roger Dilts, Water Resources Analyst

Requested action: *Informational*

**6:30 p.m.      Leaf Program Update**

The District's Board of Directors approved CWAC's recommended changes to the District's Leaf Program at the June 4, 2019, Board meeting. Significant changes will be implemented this fall including the discontinuation of the curbside pick-up program and the expansion of the leaf drop days. Staff will update CWAC on the status of both of these program changes, additional efforts to mitigate flooding related to leaf debris, and outreach efforts to all customers related to the Leaf Program.

- Ryan Sandhu, Field Operations Division Manager

Requested action: *Informational*

**6:40 p.m.      Invitation for public comment**

**6:50 p.m.      Announcements**

**7:00 p.m.      Adjourn**

**Next Meeting: October 14, 2020**

## NONDOMESTIC WASTE ORDINANCE: INPUT SUMMARY AND DISCUSSION

September 9, 2020

CWAC Meeting  
Bob Baumgartner, Regulatory Affairs Director  
Joy Ramirez, Environmental Services Supervisor



CleanWater Services  
1970-2020

### STATUS

- Briefed Board, received charge to work with our Clean Water Services Advisory Commission on the public process
- CWAC presentations: May 13, August 12, September 9
- Outreach to environmental, business, government organizations
- Talked with environmental, industry and community representatives
- On website for public review. Comment deadline September 1, 2020. (<http://cleanwaterservices.org/for-business-industry/pretreatment/regulating-nondomestic-discharges/>)



### REMINDER: WHAT'S IN THE ORDINANCE

- Definitions
- Discharge limitations
- Pretreatment & hauled waste
- Waste discharge permit requirements
- Permit modifications & transfers
- Enforcement: penalties, orders & hearings



### CHANGES

- Clarifies regulation of nondomestic wastes
- Clarifies rules on hauled wastes
- Clarifies applicability of discharge prohibitions
- Improves protection from damaging discharges
- Incorporates provisions of federal dental mercury program
- Clarifies permit application procedures and requirements
- Clarifies process for permit modification
- Allows administrative extension of expired permits
- Enforcement and appeal procedures improved and clarified



### COMMENTS RECEIVED

- Are penalties (\$5,000/day per violation) high enough to deter noncompliance?
- Please provide the ability to require minimum maintenance schedules on FOG (fats, oils, greases) treatment systems
- Please provide for regulation of chlorinated discharges (pools, etc.)
- How will risk to human life caused by prohibited discharges be monitored?
- How will emerging pollutants that are not currently regulated be addressed in the ordinance?
- The ordinance is well-written, clear and easy to understand



### INPUT FROM INDUSTRIES

- Individual notifications sent to current permitted industries
- Feedback received:
  - Will the draft ordinance change my permit classification?
  - Will the permit change?
  - As an industry new to the area, this transparency is helpful



## MORE COMMENTS

- There may be more to add when comment period ends September 1
- May influence response



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## STAFF RESPONSE TO PUBLIC COMMENTS

### ▪ Adding language:

- Allowing CWS to impose maintenance frequency requirements when necessary to ensure proper maintenance for FOG.
- Embracing permitting of temporary discharges (e.g., draining swimming pools, testing water systems) to incorporate existing CWS procedures.
- Modifying definition of "disruption" to include impacts that impair the District's ability to implement beneficial use of biosolids and recycled water to address substances that currently lack water quality standards or other regulatory limits.

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## STAFF RESPONSE TO COMMENTS (CONTINUED)

- Ordinance does not change permit conditions
  - Permit conditions may change due to program process improvement
  - Local Limits will be updated as required by our NPDES permit
- Maximum penalties, evaluating options
  - Ordinance 27 at \$25,000/day
  - Subsequent RO and internal guidance \$5,000/day
  - Updating penalty matrix



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## ENFORCEMENT AND DETERRENCE

- Technical assistance
- Warnings
- Civil penalties
- Permit compliance conditions
- Compliance orders
- Cost recovery
- Suspend or revoke permits

| Year | Total (also flow) | Significant Users |
|------|-------------------|-------------------|
| 2019 | \$93,700          | \$550 (3)         |
| 2018 | \$19,655          | \$650 (10)        |
| 2017 | \$64,700          | \$2,785 (17)      |
| 2016 | \$52,440          | \$1,075 (6)       |
| 2015 | \$73,655          | \$1,400 (3)       |

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## PENALTY ALTERNATIVES AND RECOMMENDATION

- Retain maximum \$5,000/day per violation
- Escalating maximum penalty
  - \$5,000/day per violation for first penalty
  - \$25,000/day per violation for subsequent penalty notice
- Establish \$25,000/day per violation
- **Recommendation:** \$5,000/day per violation



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## NEW ORDINANCE MONETARY PENALTY EXAMPLE

- Dumping 50 gallons highly corrosive industrial waste into sanitary
  - *Magnitude ranking:* degree of deviation from standards (1 to 15): 13
  - *Impact ranking:* degree of impact on environment or District systems (0-10): 9
  - *Fault ranking:* accidental, negligent or intentional (0, 5, 15): 15
  - *History ranking:* compliance history of violator (0-10): 0
  - *Economic benefit:* violator cost avoided through the violation: \$700 haz waste disposal
  - *Penalty=*  $[\$100 \times (13+9+15)] + \$700 = \$3,700 + \$700 = \$4,400$
  - *CWS can also pursue recovery of costs for damages*

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## NEXT STEPS

- Adjust draft ordinance based on public input
- Discuss with DEQ - September
- Present to Board - November
- Submit to DEQ - December
- Provide final version to CWAC - Nov/Dec



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## PUBLIC PROCESS SCHEDULE



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## CWAC ACTIONS

- Provide input on staff response to public comments
- Provide additional input
- Recommend:
  - Proceeding with process to meet with DEQ to evaluate for consistency with state and federal requirements
  - Presenting to the Board for approval



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## THANK YOU



50 CleanWater Services 30 years

## STORMWATER MANAGEMENT PLAN & POLLUTANT LOAD REDUCTION BENCHMARKS: PUBLIC COMMENT

September 9, 2020

CWAC Meeting  
Bob Baumgartner, Regulatory Affairs Director  
Roger Dilts, Water Resources Analyst - Regulatory



### BACKGROUND

- The NPDES permit requires CWS to provide the public 30 days to comment on:
  - Stormwater Management Plan (SWMP)
  - Stormwater Pollutant Loads Analysis
- We are applying for a permit renewal in early December



### AWKWARD PROCESS

- Public process prior to submittal
- DEQ will not respond to input
- DEQ will draft permit, hold public process
- Final permit
- Permit will instruct changes to the SWMP
- Require updates to the SWMP
- Require submittal to DEQ



### AWKWARD PROCESS

- DEQ's permit renewal approach requires the permittee to continue operating under the *current* SWMP until a new one is approved under the new permit. Therefore, the proposed SWMP will never be implemented.
- However, CWS may also revise its current SWMP prior to permit expiration by submitting proposed changes with the annual report in November.
- These changes update the SWMP to reflect completion of required items and sunset the school LIDA program and *will* be in effect until a new SWMP is approved under the renewed permit.



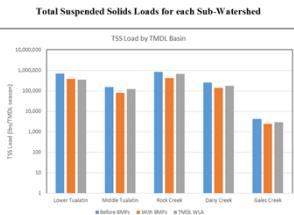
### SWMP

- Best Management Practices (BMPs), with goals and tracking measures to evaluate implementation
  - Illicit Discharges
  - Industrial and Commercial
  - Construction Sites
  - Education and Outreach
  - Public Involvement
  - Post-construction and Retrofits
  - Pollution Prevention for Municipal Operations
  - Operation and Maintenance



### POLLUTANT LOAD REDUCTION ANALYSIS

- Total Phosphorus
  - Waste Load Allocations achieved
- Total Suspended Solids
  - WLA being met most places
  - Lower Tualatin sub-basin is not achieving WLA
  - Water quality standards for oxygen not met
  - Continue our integrated approach, including SWMP programs, riparian restoration, flow enhancement and hydromodification
- Bacteria
  - Waste Load Allocations being met – benchmarks not needed



## POLLUTANT LOAD REDUCTION BENCHMARKS - BACKGROUND

- For water quality limited stream
- Status of actions



## SCHEDULE

|              |   |
|--------------|---|
| September 34 | Open public comment period                            |
| October 13   | Close public comment period                           |
| October 14   | Review comments with CWAC                             |
| November 1   | Submit annual report with adaptive management changes |
| December 2   | Submit permit renewal application                     |

2020



## THANK YOU



## CLEAN WATER SERVICES LEAF PROGRAM UPDATE

September 9, 2020  
CWAC Meeting  
Ryan Sandhu / Utility Operations & Services



## CLEAN WATER SERVICES LEAF PROGRAM UPDATE

### • Today's Purpose

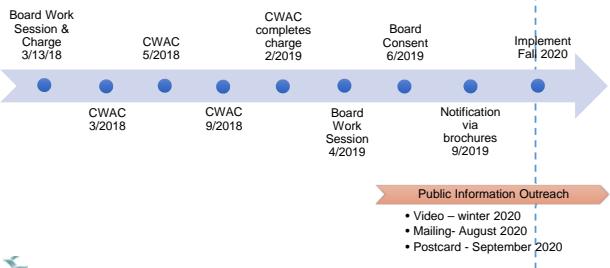
- Update the Clean Water Services Advisory Commission on the status of Board-approved changes to the Leaf Program

### • Desired Outcomes

- CWAC is updated and informed of the status of Leaf Program changes



## CWAC AND BOARD: TIMELINE & MAJOR TASKS



## BOARD APPROVED CHANGES

- Discontinue District's curbside leaf pickup;
- Promote use of yard debris bins;
- Increase the number of leaf drop days and participating locations;
- Continue enhanced storm patrol; and
- Continue routine street sweeping



## WHAT HAVE WE BEEN DOING?

- Spring 2020: Plan fall 2020 leaf drop days
- August 2020: Letter to curbside customers
- Summer/Fall 2020:
  - Prepare call takers for customer calls, track and respond to inquiries
  - Logistics with school districts for additional leaf drop sites
  - Prepare for public outreach on expansion of leaf drop days
- Provide ongoing updates to the Board on progress



## LEAF PROGRAM RELATED CUSTOMER CALL TRACKING

### Leaf Program Calls



- Total Leaf Program Calls (All Calls Ever) (168)
  - 2019 Leaf Season Calls (160)
    - 2020 Leaf Program Change Comments (52)
      - Customer Request / Problem (non-specific) (28)
      - Storm Blockage / Flooding / Overflow (7)
      - Surface Debris / Leaves (73)
    - 2020 Leaf Season Calls (8)
      - 2020 Leaf Program Change Comments (7)
        - Customer Request / Problem (non-specific) (1)



## LEAF PROGRAM RELATED CUSTOMER CALL TRACKING

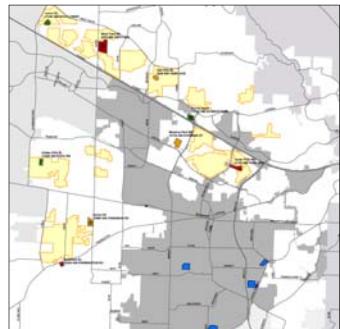
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## LEAF DROP PLANNING

- Building web map - [Leaf Drop Sites](#)

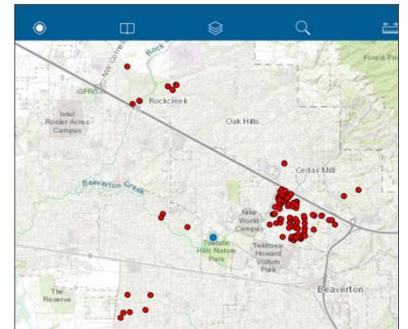
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## LEAF DROP DAY PLANNING MAP



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## ENHANCED STORM PATROL MAP



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## THANK YOU/QUESTIONS?



# **Clean Water Services Advisory Commission**

**Date:** August 12, 2020

**Location:** The meeting was conducted on Webex

## **MEETING NOTES**

### **Attendance**

Attending the meeting from CWAC:

- Tony Weller (Homebuilder-Developer), Commission Chair
- Mike McKillip (District 3/Rogers), Commission Vice Chair
- Nafisa Fai (District 1/Schouten)
- Molly Brown (District 2/Treese)
- Art Larrance (At-Large/Harrington)
- Lori Hennings (Environmental)
- Matt Wellner (Homebuilder-Developer)
- Stu Peterson (Business)
- Terry Song (Business)
- David Waffle (Cities/nonvoting)
- Diane Taniguchi-Dennis (Clean Water Services Chief Executive Officer / nonvoting)

Absent:

- Andy Duyck (District 4/Willey)
- John Jackson (Agriculture)

Attending the meeting from Clean Water Services:

- Mark Jockers, Government & Public Affairs Director
- Gerald Linder, General Counsel
- Bob Baumgartner, Regulatory Affairs Director
- Joy Ramirez, Environmental Services Supervisor
- Roger Dilts, Water Resources Analyst
- Stephanie Morrison, Office Manager
- Chris White, Public Involvement Coordinator
- Shannon Huggins, Public Involvement Coordinator
- Jody Newcomer, Technical Editor & Communications Specialist

Ms. Morrison announced the meeting is being recorded and recognized all attendees. She reviewed the features and functions of the Webex platform.

## **1. CALL TO ORDER**

Tony Weller called the meeting to order at 5:40 pm.

## **2. REVIEW/APPROVAL OF MEETING NOTES**

There were no comments regarding the notes from the meeting on July 8, 2020. The notes were approved.

### **3. NONDOMESTIC WASTE ORDINANCE UPDATE: COMMENTS RECEIVED AND NEXT STEPS**

- Joy Ramirez, Environmental Services Supervisor
- Bob Baumgartner, Regulatory Affairs Director
- Roger Dilts, Water Resources Analyst

CWS staff members are revising the nondomestic waste ordinance. They wrote a draft, briefed the Board and received a charge to work with CWAC on the public process. They are talking with representatives from environmental and community organizations, and the draft is available for review on the public website at <http://cleanwaterservices.org/for-business-industry/pretreatment/regulating-nondomestic-discharges/>.

This ordinance will address nondomestic waste that discharges into the sanitary system and may need to be regulated to protect human health, infrastructure or the environment. Nondomestic waste can contain industrial chemicals, pesticides, rags, paint, excessive oil and grease. Domestic waste comes from bodily processes or household activities.

The ordinance includes an updated list of definitions to address recommendations from past DEQ audits. It clearly describes nondomestic discharges to the sanitary system and ensures appropriate authority to implement permits and enforcement as required by the federal pretreatment program and DEQ.

Comments received so far:

- **Are penalties high enough?** Penalties can add up quickly and they can be a deterrent. Past enforcements under current standards could've reached \$400,000. Mr. Dilts said industry behavior can be motivated by compliance, public perception, insurance, restrictions on government contracts. A monetary penalty is one tool to address violations, CWS also has the authority to order an industry to take steps to come in to compliance, such as installing a treatment system.
- **Please provide ability to require minimum maintenance schedules on FOG treatment systems?** CWS is discussing this option.
- **Provide regulation for chlorinated discharges.** This issue was overlooked in the initial draft; CWS added language to provide for regulating temporary discharges, including chlorinated discharges.
- **How will risk to human life caused by prohibited discharges be monitored?** CWS uses atmospheric monitoring and data odor loggers and is considering additional technology.
- **How will be emerging pollutants be addressed?** Under the current ordinance, CWS can take enforcement action against an industry if it's causing pass-through or interference or if the industry has a reasonable potential to do those things. But only if the discharge is causing CWS to be in violation of its own permit. As CWS considers upcoming water quality criteria, it can anticipate which emerging pollutants will have a substantial impact and require industries to install pretreatment for different criteria. The change in the ordinance will give CWS the ability to permit industries that are causing a disruption before CWS is in violation of its permit.
- **Ordinance is well written, clear and easy to understand.**

Industries have also provided feedback:

- **Will the draft ordinance change my permit classification?** Answer: No.
- **Will permit change?** Answer: Permits will be reissued with updated language, but requirements will not change.

The public comment period closes Sept. 1 and DEQ is currently reviewing the ordinance. Ms. Ramirez and Mr. Baumgartner will return to CWAC on Sept. 9.

## QUESTIONS, COMMENTS

### **Regarding the FOG program and requiring cleaning schedules, don't we require schedules for Private Water Quality Facilities to be cleaned?**

Mr. Baumgartner said there are requirements for PWQF and thinks CWS can require schedules for FOG cleaning. This comment came from a co-implementer city, which suggests the FOG program is maturing and getting broader support. Co-implementers are looking for guidance about cleaning schedules. CWS wants the ordinance to articulate a fair, consistent schedule for FOG producers.

### **What guidance are you providing now for FOG cleaning? Does that guidance provide minimum standards?**

CWS provides technical assistance now. We want a tool to address bypass, which happens when FOG gets in the sanitary line and can harm the collection system or treatment facilities. Options to address FOG bypass include enforcement. If we can manage FOG before bypass, before it gets downstream, we can avoid enforcement actions. We have tools to determine an appropriate cleaning schedule — we can measure when bypass starts to occurs when we clean lines, we make site visits for visual inspections, and we have manufacturer recommendations.

### **It is a partnership between field staff of the cities and the staff of CWS.**

### **Will permits be updated wholesale or on the regular renewal process?**

When CWS adopted the local limits in 2016, CWS reissued all the permits in a year with the new local limits. We don't foresee any required additional treatment required with the new ordinance, so the new permit will be a language update.

### **Are fines flat, or do they escalate with continued violations?**

Mr. Dilts said \$5,000 per day per violation is the maximum fine; \$100 per violation is the minimum. The ordinance includes a formula to determine penalties, which is based on various criteria associated with the violation. Was it intentional or accidental? Was there environmental damage or did it impact human health? What's the magnitude? What's the compliance history? We need to standardize the criteria and how to apply.

**I appreciate that there's a range of penalties because \$5,000 per day is a scary number for small businesses. The goal is to bring businesses into compliance.**

We want to educate industries. Probably more than 90 percent of compliance is achieved through education. Warning letters are infrequent. Most people follow the rules. Monetary penalties are rare and we anticipate they will be continue to be rare.

#### **4. CARES ACT UTILITY BILLING ASSISTANCE PROGRAM**

- Mark Jockers, Government & Public Affairs Director

The Coronavirus Aid, Relief and Economic Security (CARES) Act was passed by Congress and signed into law on March 27, 2020. The Act provides over \$2 trillion in direct payments to individuals and assistance for small businesses, state, local and tribal governments to help address public health and economic impacts of COVID-19. Washington County received \$104.5 million, which must be spent by Dec. 31, 2020.

COVID-19 has had significant impacts on utility customers and their ability to pay their bills. In March, water utilities in Washington County suspended shutoffs and CWS suspended late fees. As a result, there's been an increase in delinquent accounts. CWS estimates its losses were \$650,000 through June and could rise to about \$1.92 million through the end of the year.

CWS requested and Washington County approved CARES Act funding to support residential water, sewer or stormwater ratepayers impacted by COVID-19 and CWS worked with Community Action, cities and special service districts to design a rate assistance program.

The program is part of the Stable Housing and Utilities Assistance Program and includes \$6 million for rent or mortgage assistance and \$3 million for utility assistance. The program is administered by Community Action and follows criteria driven by Treasury rules. To qualify for assistance, Washington County ratepayers must be impacted by COVID-19 and billed by a public entity. They also must earn 80 percent or less of the area median income or have categorical eligibility in a program such as SNAP, SIS or WIC. The program will assist with charges incurred between March 1 and December 30, 2020. The average water, sewer, stormwater bill is about \$100 and there is no cap on assistance.

The temporary utility billing assistance program and a coordinated promotion campaign were launched the week of August 10. The program also provides training materials for utility billing clerks to better assist customers. Utilities may be taking a more proactive approach to delinquent accounts by contacting customers and providing resources for payment assistance. Community Action will qualify ratepayers, pay their delinquent bills, transfer funds to the appropriate agency and provide a monthly report on utilization and distribution.

CWS had been considering how to implement a ratepayer assistance program or an emergency ratepayer assistance program before the pandemic arrived. One of the challenges has been figuring how to implement a program across multiple billing platforms — seven cities and joint billing with Tualatin Valley Water District. This temporary assistance program is providing important lessons about how to implement a permanent assistance program.

## QUESTIONS, COMMENTS

**A lot of the cities have existing relationships with Community Action. The assistance program will help utilities reduce accounts receivable. This is a great tool for all the people who work in utility billing and much appreciated by all the cities. It's something else they can offer customers who are having a hard time paying bills.**

There are three assistance programs that are mature and well thought out. Beaverton, Hillsboro and Tualatin Valley Water District have been leaders on this initiative.

## 5. PUBLIC COMMENT (2 minutes)

None.

## OTHER QUESTIONS, COMMENTS

### How is the COVID-19 testing going?

Mr. Baumgartner said CWS has done a lot of testing and is providing support for many other municipalities. Oregon State University is doing the analysis and we're getting reliable results. We want to incorporate COVID analysis in our new lab at the research center that so we can get quicker turnaround and greater control of the process. We have a good tool that's sensitive to picking up the coronavirus and we identified outbreaks at some food processing facilities. We have a better understanding how we can predict outbreaks.

Ms. Taniguchi-Dennis said CWS, through the Clean Water Institute, is working with Lewis and Clark College to conduct sewer monitoring. Oregon State is doing sewer monitoring as well. There's a lot of interest in collecting data at universities.

CWS has a lot of recent graduates working on the project who bring a lot of energy and enthusiasm. The project is new, exciting, state-of-the-art.

### Can you tell if the virus is increasing or decreasing?

In time we will be able to. We were able to trace the rise and plateau of the outbreak in Newport. We're still developing data.

## 6. ANNOUNCEMENTS

- Dave Waffle is retiring from his job at the city of Beaverton and is stepping down from his position as the Cities Representative on CWAC.

In a note to commission members after the meeting, Mr. Waffle thanked everyone in the group. "I've so very much enjoyed my time on the commission and have learned a lot from all. We serve a premier organization with a critical mission."

"I'm happy to continue to serve the watershed now in my role on the board of directors of the Tualatin Riverkeepers. They have a great partnership with CWS fulfilling a number of roles. I'll see what I can do from that position to assure continued collaboration on important issues. Best of luck."

Everyone at CWS staff thanks Mr. Waffle for his service; he has been a valuable representative for CWAC.

- CWS will ask the Board to appoint Sherilyn Lombos, the Tualatin city manager, as the city representative and Joe Gall, the Sherwood city manager, as the alternate.
- We have two excellent applicants for the vacant environmental position. The Board will make a recommendation at its meeting on Sept. 1.
- The next CWAC meeting is September 9, 2020.
- Ms. Taniguchi-Dennis highlighted the work behind the two presentations at this meeting, which represent a tremendous body of work. She said “some of our finest work is being done during this pandemic.” This represents a huge body of work and our team did it very well.

## **7. ADJOURNMENT**

Mr. Weller adjourned the meeting at 6:33 pm.

Meeting summary by Jody Newcomer.

## NONDOMESTIC WASTE ORDINANCE: COMMENTS RECEIVED & NEXT STEPS

August 12, 2020

CWAC Meeting  
Bob Baumgartner, Regulatory Affairs Director  
Joy Ramirez, Environmental Services Supervisor



### REMINDER: DOMESTIC VS. NONDOMESTIC WASTE



**Domestic Wastewater:** Comes from "bodily processes" or household-type activities like bathing, washing, or food preparation. Permit not necessary to discharge domestic wastewater such as toilet and sink water from a home, shower water at a hotel or dishwater from an office lunchroom.



**Non-domestic Wastewater:** Not regular sewage due to volume or character of water. Can contain substances like industrial chemicals, pesticides, rags, paints, excessive oil and grease. Permit and pretreatment may be required before this type of wastewater goes into sanitary system.

### STATUS

- Produced draft ordinance
- Briefed Board, received charge to work with our Clean Water Advisory Commission (CWAC) on the public process
- CWAC presentations- May 13, August 12, Sept. 9
- Talking with environmental and community representatives
- On website for public review (<http://cleanwaterservices.org/for-business-industry/pretreatment/regulating-nondomestic-discharges/>)



### REMINDER: WHAT'S IN THE ORDINANCE

- Definitions
- Discharge limitations
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- Waste discharge permit requirements
- Permit modifications & transfers
- Enforcement: penalties, orders and hearings



## COMMENTS RECEIVED SO FAR

- Are penalties (\$5,000 per day per violation) high enough to deter noncompliance?
- Please provide the ability to require minimum maintenance schedules on FOG (fats, oils, greases) treatment systems.
- Please provide for regulation of chlorinated discharges (pools, etc.).
- How will risk to human life caused by prohibited discharges be monitored?
- How will emerging pollutants that are not currently regulated be addressed in the ordinance?
- The ordinance is well-written, clear and easy to understand.



## PUBLIC PROCESS SCHEDULE



## INPUT FROM INDUSTRIES SO FAR

- Individual notifications sent to current permitted industries
- Feedback received:
  - Will the draft ordinance change my permit classification? (Answer: No)
  - Will the permit change? (Answer: Permits will be reissued with updated language but requirements will not change.)



## THANK YOU



## CARES Act Utility Billing Assistance Program

August 12, 2020

Clean Water Services Advisory Commission  
Mark Jockers  
Government & Public Affairs Director



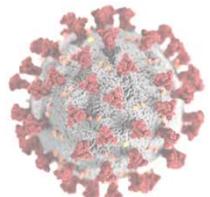
## Clean Water Services proposal

- Requested CARES Act funding administered by Washington County
- Supporting residential water, sewer and/or stormwater ratepayers impacted by COVID-19
- County approved proposal request in June
- Worked with Community Action, Cities, special services districts to design program



## CARES Act

- Coronavirus Aid, Relief, and Economic Security Act
- Help address public health and economic impacts of COVID-19
- Assistance for state, local and tribal governments
- \$104.5 million to Washington County



## COVID-19 impacts on utility customers

- Job losses, reduced hours, illness, quarantine
- In March, water utilities suspended shut-offs; CWS suspended late fee
- Increased delinquencies
- CWS estimated losses
  - Through June: \$650,000
  - Through September: \$1.28M
  - Through December: \$1.92M



## Program implementation

- Part of *Stable Housing and Utilities Assistance Program*
  - \$6 million for stable housing
  - \$3 million for utility assistance
- Administered by Washington County Community Action



## Utility Assistance Program Criteria

- Impacted by COVID-19
- Washington County ratepayer billed by a public entity
- 80 percent of area median income; **or**
- Categorical eligibility (SNAP, SIS, WIC, etc.)
- Charges incurred between March 1 and December 30, 2020



## Implementation

- Soft launch August 10
- Coordinated promotion by Cities and services districts beginning August 14
- Community Action will qualify ratepayers, pay their delinquencies and transfer funding to Cities, service districts weekly
- Community Action provides monthly report on utilization and distribution



THANK YOU

